



MARATHWADA MITRA MANDAL'S  
**COLLEGE OF COMMERCE**

Affiliated to Savitribai Phule Pune University, Re-Accredited by NAAC with "A"  
Grade

ISO 9001:2015 Certified, Awarded as Best College by Savitribai Phule Pune  
University

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Feedback Analysis and Action taken Report

Academic Year 2020-21

Following are the suggestions given by our stakeholders	Action taken/ plan of action	Name of the Department
<ul style="list-style-type: none"><li>➤ Students were concerned with the challenges of adapting to online learning, managing their time effectively, and adjusting to studying from home through online mode.</li><li>➤ Additionally, they faced difficulties with writing examinations and experienced mental depression, often feeling confused about the distinction between online and offline mode exams.</li></ul>	<ol style="list-style-type: none"><li>1. Flexible lecture timings ensured a good learning environment for students.</li><li>2. Regular counselling sessions by student counsellor were provided for stress management and adaptability to new teaching learning norms.</li></ol>	All Departments
<ul style="list-style-type: none"><li>➤ Teachers had expressed apprehensions about Skill Enhancement programs while emphasizing the significance of increasing awareness about High Impact journals.</li></ul>	<ol style="list-style-type: none"><li>1. Maximum teachers completed skill enhancement programs through Coursera and NPTEL certification.</li><li>2. Online Research Orientation workshop was conducted for understanding High Impact journal publication as given by UGC CARE.</li></ol>	All Departments
<ul style="list-style-type: none"><li>➤ Alumni</li></ul>	-	-

<p>➤ Parents were worried about the fees payment of their wards due to the pandemic period.</p>	<p>1. Installment facility was provided to the students and parents for payment of fees. 2. Online mode of fees payment was made available in accordance with the social distancing norms.</p>	<p>Accounts Department</p>
<p>➤ Alumni</p>		



IQAC Coordinator



Principal

